

WELCOME TO  
**MyIMG<sup>SM</sup>**



MANAGE YOUR IMG ACCOUNT ONLINE.  
Anywhere. Anytime.

## GETTING STARTED

1. Go to [www.imglobal.com/member](http://www.imglobal.com/member)
2. For New User Registration, click 'Create an account' and follow the instructions.
3. Have your Certificate number, Group number or Insured ID ready.



## KEY FEATURES

### CLAIMS

Submit a claim online, review your claims status and claims history, and view your explanation of benefits (EOB).

### RENEW COVERAGE

Easily renew your coverage (*if available*) before the expiration date.

### PLAN DOCUMENTS

Download copies of insurance contracts, verification of coverage, and associated documents.

### FIND A PROVIDER

Locate a qualified provider anywhere in the world.

### REQUEST A PRECERTIFICATION

Submit a precertification request for determination of medical necessity required before admission or receiving certain treatments or supplies.

### ACCESS ID CARD

Quickly and easily print your IMG ID card.

[www.imglobal.com/member](http://www.imglobal.com/member)

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