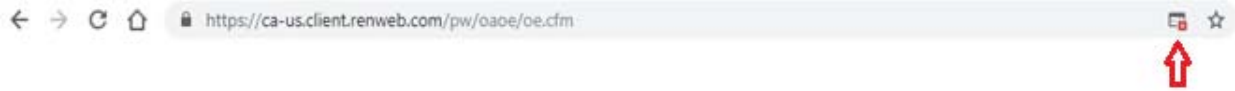
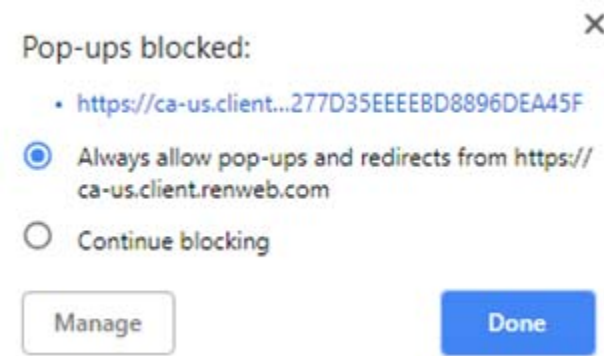


## Chrome

1. A blocked pop-up will appear. Click on the blocked pop-up icon in the Url bar:



3. Click on Always allow > Click Done



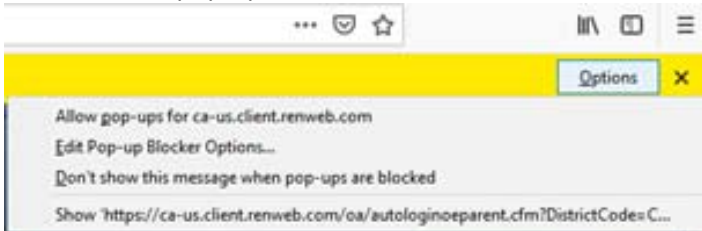
4. Click on Enrollment/Reenrollment again
5. New page will open in a new tab

## Firefox

1. A blocked pop-up message will appear. Click on Options:



3. Click on Allow pop-ups for ca-us.client.renweb.com:



4. New page will automatically open in new tab

## Internet Explorer

1. A blocked pop-up message will appear. Click on Allow once

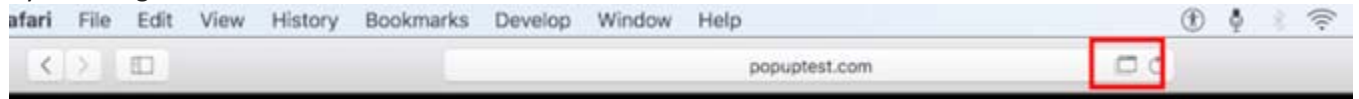


2. New page will automatically open in new tab

## Safari 12.0

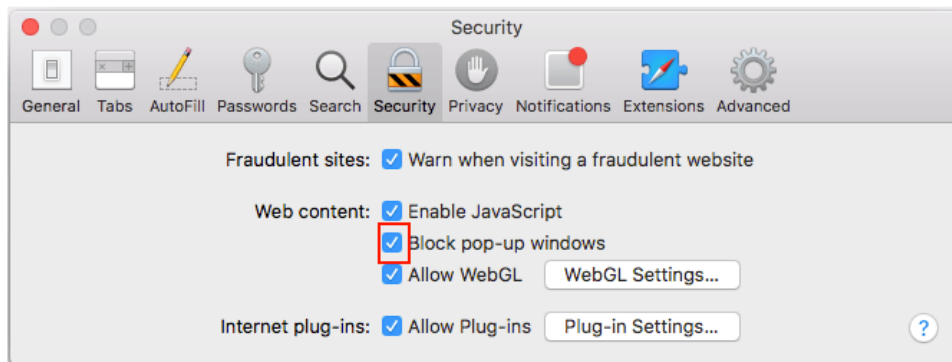
1. Select Safari>Preferences
2. Select Websites at the top of the window
3. Select Pop-up Windows on the left side
4. RenWeb.com will be listed where you can change the setting to “Allow”

When Safari is set to “Block and Notify” you can allow pop-up windows right after they have been blocked by selecting the two boxes in the address bar.



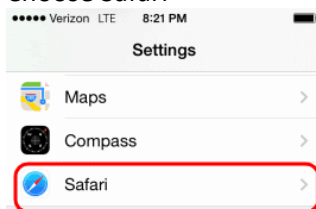
## Safari 11 and 10

1. Select Safari>Preferences
2. Click on Security at the top of the window
3. Uncheck the box “Block pop-up windows”

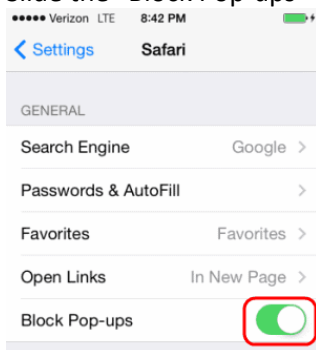


## Safari for iPhone and iPad

1. From the Home screen select Settings
2. Choose Safari
3. Slide the “Block Pop-ups” to “Off”



4. Slide the “Block Pop-ups” to “Off”



- 5.