

Visitor Management System (Raptor) FAQs

What is the Raptor system?

Raptor is a visitor management system that enhances school security by scanning selected government-issued IDs, comparing information to a database, alerting administrators if a match is found, and (assuming no match) printing a visitor badge that includes a photo and destination.

How does Raptor work?

Raptor compares selected ID information to a database that contains registered sex offenders from 50 states. In the event of a match, Raptor alerts designated school officials.

What is the purpose of the Raptor system?

Raptor helps schools keep unwanted visitors out and track visitors that have been allowed in. By proactively alerting personnel to specific potential threats, Raptor allows school administrators and law enforcement personnel to take appropriate steps to keep students, employees, and visitors safe. For valid visitors, the system also prints visitor badges that include the visitor's name, photo, date, and destination. Those badges enable personnel within the building to quickly determine if visitors are in areas where they should, or should not, be.

Why is Christian Academy using this system?

The safety of our students is our highest priority. Raptor will provide a consistent system to track visitors and volunteers while helping keep away people who present a danger to occupants.

Does Christian Academy have the right to require visitors, even parents, to produce ID?

Yes. We need to be sure who is on campus, why they are there, and--particularly if a student is involved--be able to confirm that an individual has the authority to have access to the student.

What information is the school taking from the photo ID?

Raptor only uses the visitor's name, birth date, and photo for comparison with the national registered sex offender database of and a custom database containing private alerts specific to the school and/or School System. Raptor does not gather additional visitor data, and no data will be shared with any outside company or organization.

What types of government-issued ID are acceptable?

All visitors attempting to gain access to the building for the first time must present valid government-issued identification, limited to the following five ID types:

- 1. Driver's License
- 2. State-Issued ID
- 3. U.S. Military ID
- 4. U.S. Passport
- 5. Permanent Resident Card

We reserve the right to accept or reject other forms of government-issued identification. Visitors refusing to produce ID will be asked to leave the campus until their identity can be verified.

What if the visitor has no government-issued ID?

Individuals will not be allowed to enter the building without presenting acceptable ID.

Is an ID card scan necessary each time a person comes in the building?

No. After the first scanning, the Raptor operator would simply find the visitor's name in the system (first or last name look-up) and use the record of the previously-scanned ID to sign the visitor in and print a visitor's badge. This makes check-in much easier after the initial visit.

Where do I enter the building?

All visitors will be asked to enter each school facility at one of the five following Entry Points. When visitors have completed their visit, they will need to check out at an Entry Point and return their visitor badge to the Raptor operator for disposal.

- 1. ES Main Reception
- 2. IN Elementary School
- 3. IN Upper School
- 4. RC Main Reception
- 5. SW Main Reception

Do we have to allow registered sex offenders access to our school?

Each campus principal or assistant principal has the authority to permit or deny any person access to the campus, as deemed appropriate, in order to maintain student safety and/or an orderly environment. KRS 17.545 provides an exception:

"No registrant, as defined in KRS 17.500, nor any person residing outside of Kentucky who would be required to register under KRS 17.510 if the person resided in Kentucky, shall be on the clearly defined grounds of a high school, middle school, elementary school, preschool, or licensed day care facility, except with the advance written permission of the school principal, the school board, or the day care director that has been given after full disclosure of the person's status as a registrant or sex offender from another state and all registrant information as required in KRS 17.500."

What is the visitor checkout process for leaving the building?

The checkout process doesn't involve scanning the card again. The operator would simply find the name of the person who is signing out and click a "sign out" button.

This provides a record of entry and departure and time on any campus. The Raptor badge should be returned to the operator and destroyed.

Do employees need to check-in via the Raptor system?

No. Employees enter the building(s) as always. They do not need to check in through Raptor. All employees are required to wear their employee ID badges at all times when on campus.

Do students need to check-in via the Raptor system?

No. Students enter the building(s) as always. They do not need to check in through Raptor. All students (grades 6-12) are required to wear their student ID badges at all times when on campus.

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